

## **YOU HAVE RIGHTS!!!**

# WHEN YOU FIRST USE YOUR NEW MEDICARE PART D PRESCRIPTION DRUG PLAN

If you are told by your pharmacy that your Prescription Plan "does not cover" some of the medications you are <u>currently</u> taking...

#### **DON'T GIVE UP – SPEAK UP!!!**

You have the right to a 30-day refill of your *CURRENT* medications during the first 30 days your Plan is in effect. \*

Ask your pharmacist to get your medicine through your Prescription Plan's "Transition" policy.

#### WHAT TO DO NEXT

Talk to your Doctor as soon as possible about your medication options.

Your Doctor will determine which medications will work best for you.

If the medications you need are not covered by your Plan, your Doctor can start an "<u>Exception Process</u>" with your Prescription Plan to get you the medications that you need.

### ADDITIONAL OPTIONS

- If your current Medicare Prescription Drug Plan is not meeting your needs, you have the right to change your Medicare Prescription Drug Plan one time before May 15<sup>th</sup>, 2006. You can also change your Prescription Plan annually during the "Open Enrollment Period," November 15 December 31, 2006.
- If you have full-benefit Medi-Cal and Medicare, you have the right to change your Prescription Plan once a month.
- Call 1-800-MEDICARE (1-800-633-4227) for help in comparing and choosing another plan or for any other assistance you might need with Medicare Part D.
- Or call your local HICAP office at 1-800-434-0222.

\* Ref: CMS Publications 11193; 11194

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